

Friday, March 13, 2020

Notice for our Members

Due to the spread of the Coronavirus (COVID-19), I wanted to let you know that NorState Federal Credit Union is doing everything possible to keep our employees and you, our members, safe while delivering the best member experience possible.

Our commitment to exceptional member service remains fundamental to our mission.

Our digital banking services are designed to be easy to use. Whether you're paying a bill through NorState's Online BillPay, depositing a check via Mobile Remote Capture, making a deposit into our Night Drop box, checking your account balance or transferring money using our mobile app, and using our contactless Visa credit card, debit card or Mobile Wallet, our goal remains enabling you to conduct your business quickly and easily with NorState Federal Credit Union.

If you need cash, we have surcharge free ATMs all over the nation in the CO-OP Network available to you, or drive-thru is open during normal business hours and we will remain diligent as we are monitoring and following all recommendations from the Centers of Disease Control (CDC), including taking the steps necessary to reduce the threat of COVID-19 exposure to employees and members.

For the latest updates on branch hours, you can visit our BRANCH LOCATIONS on our website under the ABOUT tab.

Our team members are also being reminded and encouraged to follow sanitary guidelines as well.

Our Mission

Despite the threat posed by COVID-19, your NorState FCU remains committed to serving you and our communities. You are our member, part of our family, and together we will get through this situation.

Sincerely,



Susan G. Whitehead, CCUE
President/CEO NorState Federal Credit Union